

BALLUFF

Services

2024

PRICE LIST EMEA



PRICE LIST TECHNICAL SERVICE HUB EMEA

Services customer prices

Working, travel and waiting times

Hourly rate service technician during service hours	per hour	112.50 €
Hourly rate service technician for weekdays outside service hours ³⁾	per hour	168.75 €
Hourly rate product and application specialist during service hours	per hour	158.50 €
Hourly rate product and application specialist for weekdays outside of service hours ³⁾	per hour	237.75 €
Travel hours ¹⁾ during service hours	per hour	97.50 €
Travel hours ¹⁾ for weekdays outside service hours ³⁾	per hour	146.25 €

Release

Germany, absence from the head office	per day	28.00 €
Austria, absence from the head office	per day	40.00 €
Switzerland, absence from the head office	per day	64.00 €

Accommodation costs

Germany	according to cost
Austria	according to cost
Switzerland	according to cost

Travel and flight costs

Car	per km ²⁾	0.90 €
Other means of transport	according to cost	

Service charges

Consumable materials	according to cost
Measuring equipment	inclusive

Analysis and appraisal costs

Assessment and reporting or cost estimate, flat rate 1 for sensors and accessories	per unit	56.50 €
Assessment and report preparation or cost estimate, flat rate 2 for system components, increased expense	per unit	169.50 €

Certifications and documents

Creation of test report with 5 measuring points for pressure sensors (BSP) over one cycle	per unit	101.50 €
Creation of measuring protocol (linearity deviation over measuring distance) for BTL magnetostrictive sensors on final testing equipment	per unit	215.50 €
Subsequent provision of measurement report (linearity deviation over measuring distance) for BTL magnetostrictive sensors	per unit	56.50 €

Repair fees⁴⁾

BVS repair or overhaul, fee 1	per unit	270.00 €
BVS repair or overhaul, fee 2	per unit	486.00 €
BVS repair or overhaul, fee 3	per unit	1026.00 €
BVS repair or overhaul, fee 4	per unit	1674.00 €
BTL ⁵⁾ repair or overhaul, flat rate replacement connection	per unit	200.00 €
BTL ⁵⁾ repair or overhaul, flat rate replacement of components	per unit	286.00 €
BTL ⁵⁾ repair or overhaul, flat rate complete service	per unit	486.00 €
BIS flat rate for evaluation units or integrated read/write heads	per unit	432.00 €
Software or firmware update, fee 1	per unit	56.50 €
Software or firmware update, fee 2	per unit	169.50 €
Rush charge ⁶⁾ for prioritized processing	per unit	270.00 €

¹⁾ With public transport, no driving time

²⁾ Driving distance

³⁾ Working days including Saturdays, separate prices apply for work on Sundays and public holidays

⁴⁾ Provided repairable

⁵⁾ Standard BTL magnetostrictive sensors in profile housing and rod designs for industrial hydraulics; max. 1500 mm travel measuring distance and 5 m cable. All other designs on request.

⁶⁾ Rush surcharge, for urgent repairs a turnaround time at Balluff of max. 5 working days is aimed for.

This price list is based on our current service conditions www.balluff.com/en-de/legal-documents/terms-and-conditions-service and the conditions for returns www.balluff.com/en-de/general-conditions-for-returns-examination-maintenance-repair

This price list applies to all services in Europe (EMEA).

It replaces all previous price lists and is valid as of 1st January 2024.